Dinner, Bed and Breakfast Terms and Conditions

<u>Please note, your deposit paid at the time of booking is non-refundable and non-transferable.</u>

Winter Dinner, Bed and Breakfast - Full payment is required at the time of booking, this is non-refundable and non-transferable.

It is your responsibility to check your confirmation thoroughly and advise immediately of any queries regarding your booking.

Valid identification is required at check in of the person who made the booking.

Your deposit is non-refundable and non-transferable. Your deposit may be transferred to an alternative date providing a notice period of no less than 7 days prior to your original check in date provided and an administration fee payment of £15.00 is made - this is at the discretion of Head Office. Should this request be made for dates out with the Dinner, Bed and Breakfast period, your booking will automatically revert back to Bed and Breakfast and additional charges may apply.

Check-in is from 3pm and check out is strictly 11am - we are unable to offer late check out.

We offer a limited number of early check-ins each day which come at a supplementary fee of £40.00 per room, payable direct to the hotel - please call on 01389751234.

Duck Bay Hotel is a strictly NON-SMOKING HOTEL, this includes all of our bedroom patios, terrace and balcony areas. This will incur a £200.00 deep clean charge; this is non-negotiable and is automatically charged to the card on file.

Duck Bay Hotel reserves the right to charge the credit/debit cards that are stored on file for any damages incurred during your stay.

Duck Bay Hotel and Restaurant reserves the right to refuse entry to any guests or remove them from the property if they are disrupting other guests.

For Hotel guests' breakfast, this is served from 7am until 10am each morning. Please note bookings are NOT required for breakfast, this is served in the Hotel and not the main restaurant.

This offer cannot be redeemed against current reservations in place. This offer is only available on new bookings made directly with the hotel and cannot be redeemed against bookings made via the website or any 3rd party booking site. This offer excludes the 31st December 2023, 11th, 12th and 14th of February 2024. The menu available is the Winter Warmer Menu - supplementary costs may apply. Additional fees for children will apply. This offer is only applicable to dates booked up to and including the 28th of February 2024.

Restaurant must be booked in advance.

This offer does not apply to any cottage reservations.

Corporate bookings - the terms and conditions outlined above will stand of any corporate bookings looking to book under Dinner, Bed and Breakfast.

Duck Bay Hotel and Restaurant reserve the right to withdraw this promotion at any point.

Please call on 0138975124 if you have any questions.